

# PROJECT UPDATE: ESCALATOR WORKS

## UPDATE | JULY 2020

There are currently multiple vertical transport projects underway throughout the centre. These have been designed based on customer feedback to simplify and improve the customer experience.

### DAVID JONES MALL (EAST MALL)



New escalator outside David Jones & JD Sports, connecting to Level 4, 5 & 6 carparks above.

In the David Jones mall, the introduction of new escalators will greatly improve circulation between all three levels by introducing entirely new escalator options.

These works, coupled with the recently completed opening of the David Jones/Food Court Access Link, will greatly enhance this part of the centre.

We will be adding two new sets of escalators as part of this project. The initial set will be located in front of David Jones and JD Sports on Level 3, and serve as a connection to the carparks above on Levels 4, 5 and 6. This will provide direct access to over 700 carparks to this section of the mall. Customers will be able to park and enter the mall via a new skybridge located above Level 3.

This project provides an opportunity to also reconfigure the skylight that sits above this mall, to draw in additional natural light as well as integrate new timber finishes and further greenery as depicted in the image above.

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## COMMENCING

Works are already well underway in this project with the new Level 4 Sky Bridge structure successfully installed.

## COMPLETION

Estimated completion of this project is December 2020.

## CONSTRUCTION

While the works are underway there will be some hoardings around the voids. There is also a high level screen installed over the mall to allow the modifications to the skylight to occur discretely overhead. Most of these works will be undertaken at night, however we are working with any retailers involved or impacted directly by the works. Further signage and information is also planned in the vicinity of the works to enhance the customer communication.



New escalator in front of David Jones and JD Sports, connecting to Level 4, 5 & 6 carpark above.



View from top of escalator at Level 4 from the new carpark access to existing David Jones mall.

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## CHANDELIER VOID (EAST MALL)

The aim of this project is to provide access between Level 2 and Level 3 via the existing chandelier void, in front of Mecca Maxima, further opening up access to the David Jones mall.

This escalator will also serve as a focal point, incorporating a water feature and a variety of stylish seating areas for customers to meet, catch up and continue on their shopping experience.

### COMMENCING

Planning works are already underway for this project with the contractor appointed.

### COMPLETION

Estimated completion of this project is April 2021.

### CONSTRUCTION

While the works are underway there will be some hoardings around the voids. Most of these works will be undertaken at night, however we are working with any retailers involved or impacted directly.



View from Level 2 at new escalator through chandelier void to Level 3

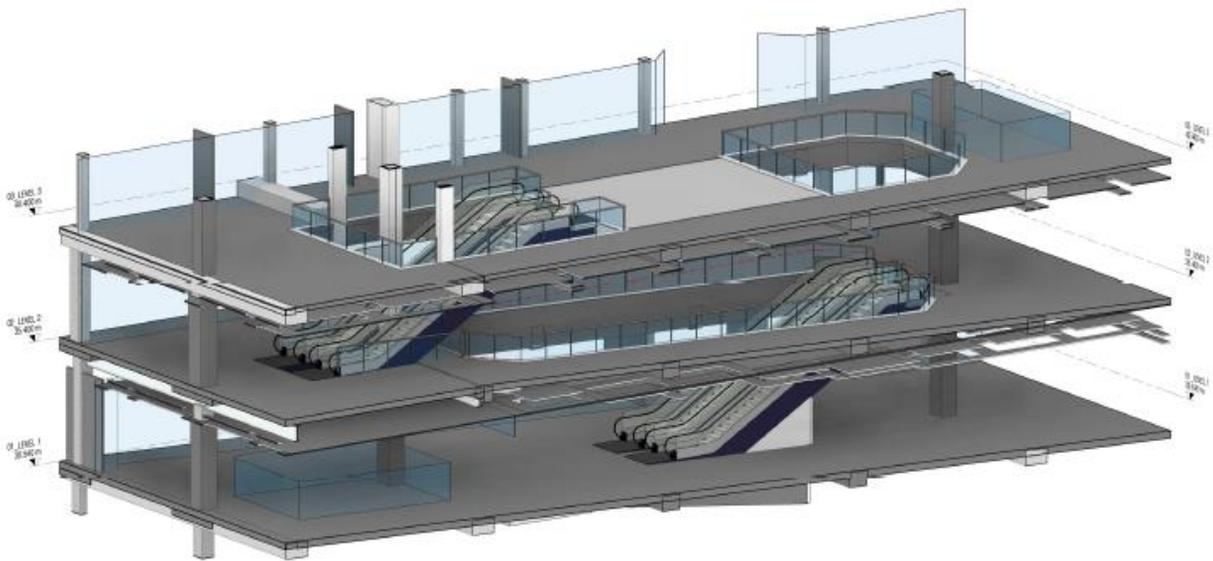
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## KMART / TARGET MALL (WEST MALL)



View of proposed two sets of side-by-side escalators for access to all retail levels.

Having a single key location where all levels of the centre can be accessed, is important for an enjoyable customer experience. Customer feedback has elevated the importance of this factor in terms of improving circulation and ease in navigation.

To address this situation, the current escalators between Level 1 and 2 (as shown in the photograph on the next page) will be replaced with a new set of escalators which will sit alongside each other (as above).

Further to the replacement of the current escalators, a new set of escalators will be introduced in the same space providing direct access between Level 2 and Level 3 as pictured above. This will then allow a simple layout and a single location for customers to move between all retail levels of this mall.

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## COMMENCING

Construction underway.

## COMPLETION

Estimated completion is May 2021.

## CONSTRUCTION

This project will include some occasional redirection of customers, to ensure safety at all times during key construction stages. Access to some stores will be required during the works and these stores will be notified in suitable time frames.

There will be no customer access between Levels 1 and 2 at a point whilst works are being carried out to remove the old escalator and undertake preparation works for the new escalators. This impact will not start until such a time as the escalator upgrade outside Myer has been completed. The works will also have the existing escalators active, providing no change of service, during Christmas 2020.



Existing escalators currently only connecting Level 1 and 2 in east mall.

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# CONTACTS DURING WORKS PROGRAM

A 24-hour hotline has been established should you have urgent concerns regarding the works.

**(07) 3327 2828**

Alternatively, retail partners are welcome to email [development.indooroopilly@ampcapital.com](mailto:development.indooroopilly@ampcapital.com)

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