

To: All Retail Partners
From: Centre Management, Indooroopilly Shopping Centre
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QLD COVID-19 Restrictions Changes

Dear Retail Partner,

The QLD Government have announced changes to restrictions from 5am Friday 17 December 2021. Many businesses and venues will be able to return to operating at full capacity.

However, there will be restrictions on people who are not fully vaccinated.

Eased restrictions for businesses

From 17 December 2021, there will be no capacity restrictions on businesses that are only permitted to allow fully vaccinated people to attend, including:

- hospitality venues such as pubs, clubs, taverns, bars, restaurants, cafes and fast food outlets*
- indoor entertainment venues such as nightclubs, live music venues, karaoke bars, concerts, theatres or cinemas, casinos
- outdoor entertainment activities such as sporting stadiums or theme parks
- festivals – either indoor or outdoor – such as musical festivals, folk festivals or arts festivals
- activities – either indoor or outdoor – such as convention centres and showgrounds
- Queensland Government owned galleries, museums or libraries
- Venues used for private hire will have no capacity limit if people attending are fully vaccinated. However, if there is a person attending who is not fully vaccinated, COVID-19 density restrictions will apply. This means a maximum of 20 people or 1 per 4 square meters, whichever is less.

*Note: Food Courts are exempt and do not require visitors to be vaccinated

Collection of contact information by business operators

A business operator must collect contact information, proof of vaccination or evidence of medical contraindication from all staff, guests and patrons when entering an establishment by using the Check In Qld app.

If a business operator cannot use the Check In Qld app, they must use alternative measures to record the contact information details.

Obligation of staff

Any member of staff must give their contact information, proof of COVID-19 vaccination or evidence of medical contraindication by using the Check In Qld app or another measure of record keeping before entering their place of work.

A staff member is not required to give their contact information, proof of vaccination or evidence of medical contraindication if they are:

- under the age of 16 years
- entering to provide emergency services
- exercising law enforcement
- at risk of safety.

Vaccination requirements

The QLD Government have released their Public Health Order in relation to vaccination requirements for staff and visitors. Following is a link to the Public Health Order:

- www.health.qld.gov.au/system-governance/legislation/cho-public-health-directions-under-expanded-public-health-act-powers/public-health-and-social-measures-linked-to-vaccination-status-direction

There is a table in Schedule 1 of the Public Health Order that provides requirements for each business type for contact information (ie QR codes), COVID Safe Checklists, density limits and rules for vaccinated vs unvaccinated staff & visitors

Following is a summary of requirements in relation to vaccination status for those businesses that require:

- Must take reasonable steps to ensure staff and visitors comply with the vaccination entry requirements
- Clearly display the requirement for staff and visitors to be fully vaccinated and provide evidence of COVID-19 vaccination or medical contraindication
- Request and sight proof of covid-19 vaccination
- Clearly display the Check-in QLD app QR code at each entry to the business that is used by staff or visitors
- Collect contact information (via QR code or alternate method if the QR code is unable to be used)
- Comply with any COVID-19 density limits
- Operate in accordance with the COVID-19 checklist or COVID safe site plan
- Staff who enter, work in or provide services at a business, activity or undertaking where vaccination is a requirement of entry or affects occupant density requirements must, before starting their next shift on or after 17 December 2021, provide proof of COVID-19 vaccination or of a medical contraindication to their employer. Note: an employee only needs to provide proof of COVID-19 vaccination or of a medical contraindication to their employer once unless their vaccination status or requirements for COVID-19 vaccination change.
- For staff - business owners must:
 - request each staff member provide proof of COVID-19 vaccination or evidence of medical contraindication; and
 - keep a record of their own and each staff member's COVID-19 vaccination status, the type of proof of COVID-19 vaccination or evidence of a medical contraindication that was sighted; and
 - ensure that staff who are unvaccinated are not permitted to enter, work in or provide services at the business, activity or undertaking;
 - if requested, provide the information collected to a public health officer.

- A person who owns, controls or operates a business, activity or undertaking in Schedule 1 of the Public Health Order is not required to request a visitor's proof of COVID-19 vaccination if:
 - the visitor is or appears to be younger than 16 years old;
 - Note: Whilst a person who is 12 years or older is eligible to be fully vaccinated, proof of COVID-19 vaccination is only required for a visitor who is 16 years or older. A visitor who is under 16 years of age is eligible to attend all essential and non-essential activities.
 - the visitor is exercising law enforcement, intelligence, or national security functions on behalf of a government agency; or
 - the person enters in an emergency or is entering to provide emergency services; or
 - it is not reasonable to collect proof of COVID-19 vaccination due to a risk to the safety of staff and other visitors.
- In circumstances where a visitor becomes aggressive towards staff, the owner is not required to enforce compliance but can reasonably refuse to serve the visitor and treat them in the same way as other aggressive visitors.
- Need to have an alternative method of collection of information if the QR code is not able to be used (ie paper based form, but must use best endeavours to transfer to an electronic system within 24 hours)

We encourage you to visit the relevant QLD Government Websites to familiarise yourself with the specific requirements for your business:

- www.covid19.qld.gov.au/check-in-qld
- www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/queensland-restrictions-update/public-health-and-social-measures-linked-to-vaccination-status
- www.business.qld.gov.au/running-business/covid-19-restrictions/vaccination-restrictions

We encourage our retailers and customers to monitor and follow Queensland Government advice. To ensure you receive the latest information, alerts and answers to frequently asked questions please visit www.health.qld.gov.au or www.covid19.qld.gov.au

Please don't hesitate to contact Centre Management at 0733 272 810 if we can assist you in any way.

Kind regards



Steven Ihm
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