DEXUS STANDARD EVENT TERMS & CONDITIONS

INDOOROOPILLY SHOPPING CENTRE / 'CHRISTMAS CINEMA CHILDCARE' Terms and Conditions

- These terms and conditions are for all participants booking tickets to 'CHRISTMAS CINEMA CHILDCARE'
 Promotion ("Promotion"). Participation in this Promotion is deemed acceptance of these Terms and
 Conditions.
- 2. The "Promoter" is AMP Capital Shopping Centres Pty Ltd (ABN: 13 001 595 955) of Indooroopilly Shopping Centre 322 Moggill Rd, Indooroopilly QLD 4068. Telephone: 07 3378 4022.
- **3.** The Cinema Childcare sessions are managed by Stay'nPlay ABN 41 110 504 982 of C/-Diagno Level 6, Southport Central Tower Two 5 Lawson St Southport 4215.

ELIGIBILITY

- 4. The Promotion is available to children between the ages of 4-13 years of age.
- 5. The following are ineligible: (i) employees of the Promoter, Dexus or any of the tenants or retailers in the Participating Centre/s or any of the Promoter's agencies that are associated with the Promotion; (ii) the spouse, defacto spouse, parent, child or sibling of an excluded employee; and (iii) any person who the Promoter has previously notified is not permitted to enter the Promoter's promotions.

PROMOTION PERIOD

- **6.** This Promotion commences at 9:00am Australian Eastern Standard Time ("AEST") on Thursday 7th December 2023, and ends at 11:59pm on Friday 22 December 2023 at 9:00pm AEST ("Promotion Period").
- 7. It is a condition of entering the Promotion that entrants agree for their personal information to be added to the Promoter's database and to be used in accordance with the purposes set out in these Terms and Conditions.

CINEMA SESSION TIMES, DATES AND MOVIES

8. Schedule includes:

Monday 18 December | 10am | Elf Tuesday 19 December | 10am | Santa Clause Wednesday 20 December | 10am | Polar Express Thursday 21 December | 6:30pm | Wonka Friday 22 December | 6:30pm | Home Alone

9. The cinema sessions will be hosted at Event Cinemas Indooroopilly Shopping Centre

HOW TO BOOK

- **10.** To enter this Promotion, eligible individuals must, during the Promotion Period:
 - Visit indooroopillyshopping.com.au/events/christmas-cinema-childcare-2023 and choose which session they would like to attend and click 'BOOK NOW' via the supplied link. This will direct participants to the Humanitix bookings page.
 - Select the workshop you would like to participate in (as outlined in clause 8).
 - Follow the prompts to process the booking and make payment of \$5 + booking fee per session.
 - A booking confirmation will be sent via email. Hold onto this and bring to your booked session to check in upon arrival.
 - It is a condition of entering the Promotion that entrants agree for their personal information to be added to the Promoter's database and to be used in accordance with the purposes set out in these Terms and Conditions.
 - Bookings will close 5 hours prior the commencement of a cinema session.
 - Parent/carer are to disclose any allergy the child has and the severity of the allergy at the time of booking.

REFUNDS

- 11. Refunds are available by request through the Humanitix bookings website.
- 12. These will be monitored and processed by Indooroopilly Shopping Centre.
- **13.** Refunds are available up until 24 hours prior to the booked cinema session.
- **14.** Booking fees are not eligible for a refund.
- **15.** By requesting and processing a refund, the customer is not eligible to receive any items inclusive of the ticket purchase.

LIMITS ON ENTRY

- **16.** Unlimited bookings permitted per eligible person.
- 17. Each session has 150 tickets available.

TICKET INCLUSIONS

- **18.** Each ticket costs \$5 to secure a seat in the session which will be donated by the Promoter to the Children's Hospital Foundation.
- 19. Each ticket includes a movie session for a child and a small popcorn and a small drink.
- **20.** The cinema sessions will be supervised by Stay'nPlay childcare service.

REGISTRATION, SIGN IN AND SIGN OUT

- 21. Registrations open 40 mins prior to the commencement of the cinema session.
- 22. It is requested children are toileted prior to the parent/carer leaving the cinemas.
- 23. Parent/carer is to visit Event cinemas and complete the registration form at the registration desks to sign in their child.
- 24. Children with allergies will receive a yellow wrist band to distinguish themselves to staff.
- 25. Parent/Carer to remain at the Shopping Centre
- **26.** Parent/Carer must agree to keep their mobile phone on and answer any calls from Stay'nPlay while your child is in their care.
- **27.** Child Safety each child will receive a wristband with the associated stub provided to the parent/carer. The parent/carer is to return with the stub upon collection of their child.
- 28. The same parent/carer who registered the child needs to be the same parent/carer to collect the child.
- **29.** Collection and signing out of the cinema session may take up to 20 minutes after the cinema session as the exit from the cinema is staggered to avoid congestion.
- **30.** Parents agree to a First Aid trained Stay'nPlay Team Member to attend to their child in the first instance. Stay'nPlay will contact parent/carer immediately and to escalate to the Indooroopilly Shopping Centre's security team.
- **31.** Disruptive children and those who are a threat to the safety of other children will be removed by the Stay'nPlay staff and the parent/carer will be contacted to collect them.
- **32.** Duty of Care Stay'nPlay act in the best interests of the children and take all reasonable steps to ensure their safety and wellbeing; however, Stay'nPlay and the Promoter will not be held responsible for any accident or injury sustained during the cinema session supervised by Stay'nPlay.
- **33.** Belongings reasonable care is taken with children's belongings and clothing. Stay'nPlay and the Promoter are not responsible for any loss or damage to children's belongings or clothing.

GENERAL

- **34.** Incomplete, indecipherable or illegible bookings will be deemed invalid.
- **35.** The Promoter reserves the right, at any time, to verify the validity of bookings (including contacting Participating Retailers) and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

- **36.** If this Promotion is interfered with or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion to the fullest extent permitted by law to (a) disqualify an entrant; or (b) subject to any written directions from a regulatory authority to modify, suspend, terminate or cancel the Promotion, as appropriate.
- **37.** The Promoter's decision is final, and no correspondence will be entered into.
- **38.** Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the Internet service provider used. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.
- **39.** Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including their respective officers, employees and agents) are not responsible for and exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or correspondence that is late, lost, altered, damaged or misdirected due to any reason beyond the reasonable control of the Promoter.
- **40.** Participating and entering in this Promotion is considered a complete release of Facebook by each entrant or participant. It is also an acknowledgement that the Promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook.

PRIVACY

41. In order to conduct this Promotion, the Promoter needs to collect personal information about each entrant and may for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, gift suppliers and regulatory authorities. Participation in the Promotion is conditional on providing this information. It is a condition of entry that the entrant agrees to being entered into the Promoter's database. The Promoter may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing, publicity and research purposes, including sending electronic messages or telephoning the entrant and for such other purposes as set out in the Dexus Privacy Policy. Entrants should direct any request to access, update or correct information to the Promoter. All personal details of entrants will be stored at the office of the Promoter. Upon the entrant's request, all information provided will be removed from our active database. All entries remain the property of the Promoter. To view the Dexus Privacy Policy, please visit https://www.dexus.com/who-we-are/privacy-policy.