

## INDOOROPILLY SHOPPING CENTRE CAR PARK

### Carpark Rates and Promotions Terms and Conditions

1. These Terms and Conditions apply to all Customers that use the Indooroopilly Shopping Centre carpark. Carpark stay is deemed acceptance of these Terms and Conditions.
2. Full carpark conditions of entry are available here
3. The "Carpark Management" and "Promoter" is Dexus Shopping Centres Pty Ltd (ABN: 13 001 595 955). The address is Indooroopilly Shopping Centre 322 Moggill Rd, Indooroopilly QLD 4068. Telephone: 07 3378 4022.
4. These Terms and Conditions, together with the policies, notices and disclaimers referred to below, form the agreement between you and Carpark Management regarding access to and use of the Plan, Park, Shop Ticketless System and Website ([parking.indooroopillyshopping.com.au](http://parking.indooroopillyshopping.com.au)).

### REGISTERING CUSTOMER ACCOUNT - CASUAL PARKER

5. To access a Casual Parker rate, the Customer must complete an application in the required form on the Indooroopilly Shopping website [parking.indooroopillyshopping.com.au](http://parking.indooroopillyshopping.com.au). By completing and submitting an online application you accept these Terms and Conditions.
6. Fees and charges may apply to your use of the Plan, Park, Shop Ticketless System from time to time, see Table 2. The amount of these fees and charges, and any limits or further conditions which apply to them, will be as listed, or specified on the Website (which may be altered or updated from time to time) and/or as notified by Carpark Management in writing at any time.
7. Carpark Management may decide, in its absolute discretion, whether to accept or reject an application. Carpark Management may change application requirements from time to time at its discretion.
8. You will be issued a confirmation email following acceptance of an Application. This confirmation constitutes acceptance as a Casual Parker only.

### DISABILITY PERMIT ACCOUNT

9. To access a disability permit parking, the Customer must sign up and select the "I have a disability parking permit" and complete the [Disability Permit Parker Application via this link](#). Once the Application is completed, send a photo of the permit to [indooroopilly@pointparking.com.au](mailto:indooroopilly@pointparking.com.au) for verification and activation of your free parking account.
  - a. If the Customer uses an alternative vehicle, casual parking rates apply.

### MONTHLY PERMANENT PARKERS

10. The monthly parking fee is \$200 per month per licence plate on the account. Parking bays are not reserved. The Customer must agree to park only on Level 4 and or Level 5. Email [indooroopilly@pointparking.com.au](mailto:indooroopilly@pointparking.com.au) for full terms and conditions and to register.

### PARKING FEES

11. Table 1: Casual Rates

Hours	Rate
0 – 3 hours	Free*
3 – 4 hours	\$3.00
4 – 5 hours	\$6.00
5 – 6 hours	\$9.00
6 – 7 hours	\$12.00
7 – 8 hours	\$15.00
8 + hours	\$20.00
Overnight daily charge	\$20.00
*Free parking for 3 hours per day. Please note, multiple visits in one day accumulate until 3-hour limit is reached.	

12. Table 2: Online Casual Customers Rates

Hours	Rate
0 – 4 hours	Free*
4 – 5 hours	\$6.00
5 – 6 hours	\$9.00
6 – 7 hours	\$12.00
7 – 8 hours	\$15.00
8 + hours	\$20.00
Overnight daily charge	\$20.00
*Free parking for 4 hours per day. Please note, multiple visits in one day accumulate until 4-hour limit is reached.	

13. Table 4: Monthly Parkers

	Rate
Per Licence Plate on Account	\$200

## PAYMENTS, FEES & CHARGES

14. The Customer agrees to pay automatically via a nominated payment card. Payment methods accepted include Mastercard, Visa, American Express, you must register the nominated card before the online account is activated. Fees will be charged to the nominated card.
15. The Customer is responsible for fees incurred in connection with your online account and authorised vehicles. Each time an authorised vehicle is used to enter and or exit the car park or utilised additional services you authorise us to debit from your nominated card the applicable fees.
16. The Customer may be prevented from exiting the carpark if your customer account has been suspended, closed or the nominated card has insufficient funds.
17. The Customer must notify us immediately if the nominated card expires, cancelled, or is otherwise not usable. In these circumstances we may suspend your customer account.
18. The Customer must notify us immediately if the nominated card has been incorrectly charged. You are liable for the applicable fees and charges incurred by any Authorised Vehicle while that Authorised Vehicle is linked to your Customer Account.

## **CUSTOMER ACCOUNT STATEMENTS & CLOSING ACCOUNTS**

19. You may view your Customer Account Statement at any time by signing in into your Customer Account on the website and by clicking on the "Statement" tab. To download a statement, select the dates and search for the transactions, click on the Print tab to download the statement.

## **SUSPENSION & TERMINATION**

20. If:

- a. You do not comply with these Terms and Conditions or if we have reasonable grounds to believe that you are likely to breach them; or
- b. You give false, inaccurate or misleading information in your Application; or
- c. Your Application is rejected,

we may suspend or terminate your access to the Plan, Park, Shop Ticketless System and Website or any part or feature of it. These Terms and Conditions survive any such suspension or termination.

## **ENQUIRIES & COMPLAINTS**

21. Enquiries can be directed as follows:

- a. Visit the Customer Service Desk on Level 2 of Indooroopilly Shopping Centre.
- b. Email: [indooroopilly@pointparking.com.au](mailto:indooroopilly@pointparking.com.au)
- c. Phone: (07) 3327 2804

## **FREE PARKING & VALIDATIONS**

### **THE OFFER**

22. The Offer is free parking at the Centre.

### **ELIGIBILITY**

23. This Offer is only open to residents of Australia aged 17 years or over, who are able to attend the Centre during standard trading hours to validate their parking.

24. The following individuals are ineligible to participate in the Offer:

- a. employees, directors, officers and management of the Promoter, any related bodies corporate of the Promoter, or any of the tenants or retailers in the participating Centre/s or any of the Promoter's agencies that are associated with the Offer;
- b. the spouse, de facto spouse, parent, child or sibling of an individual listed in paragraph a.; and
- c. any person who the Promoter has previously notified is not permitted to participate in the Promoter's offers.

### **OFFER PERIOD**

25. This Offer commences at 9am on 15/04/2025 and ends at 5pm on 30/06/2026 ("Offer Period").

### **CLAIM INSTRUCTIONS**

26. To claim, eligible individuals must, during the Offer Period:

- a. Enter the carpark after 5pm to receive free parking. Standard carparking rates re-commence at 4am.
- b. Enter on Motorcycle and park in a designated motorcycle bay.

- c. Spend \$200 or more within the centre upon the day of entry, present receipt/s from retailer/s and provide their vehicle registration number to the Customer Service Information Desk on Level 2 during standard centre opening hours. Please visit [indooroopillyshopping.com.au](http://indooroopillyshopping.com.au) for standard centre opening hours. Eligible customers will receive 8 hours of FREE parking. Multiple receipts can be used to accumulate spend in one day. All receipts must be dated from that same day. Participating retailers include all retail categories at Indooroopilly Shopping Centre including Supermarkets, services and businesses in the Office Tower.
- d. Create an online account as referenced in clause 5. To be eligible for 4 hours free parking for every visit to Indooroopilly Shopping Centre. To sign up via [this link](#), follow the prompts and register a current bank card (refer to clauses 5-8).
- e. Customers who visit Event Cinemas or dine at participating restaurants (Betty's Burgers, Pig 'N' Whistle, Bobby Q, or Grill'd) are eligible for up to four (4) hours of free parking. To validate parking, customers must either:
  - (1) obtain a barcode from the participating restaurant and scan it at a pay machine in the carpark; or
  - (2) scan the reverse side of their Event Cinemas movie ticket at a pay machine.For assistance with validation issues, please contact Point Parking via the intercom button located on the pay machine.

## PROOF OF PURCHASE

- 27. You must keep your Qualifying Spend itemised receipt/s as proof of purchase for each of your claim/s. Your Qualifying Spend receipt/s must clearly identify whether the Qualifying Spend was made, the product/s purchased (of which must be/comprise the Qualifying Spend) and the date of purchase (which must be during the Offer Period, before you claim).
- 28. If you don't produce the above proof of purchase for each of your claim/s when asked, the Promoter may disqualify each of your claim/s and you will lose any right to parking validations.
- 29. Proof of purchase must be identical to that provided by you with your claim/s.
- 30. If, in the Promoter's opinion, you have shared any proof of purchase with another person, your claim/s will be invalid and you will lose any right to parking validations.

## GENERAL

- 31. You must not:
  - a. tamper with the claim process (including but not limited to manipulating the system via bots, script use, or any other means to circumvent the claim process);
  - b. engage in any conduct that may jeopardise the fair and proper conduct of this Offer;
  - c. act in a disruptive, annoying, threatening, abusive or harassing manner;
  - d. do anything that may diminish the good name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this Offer;
  - e. breach any law;
  - f. breach any "community guidelines" issued by the Promoter from time to time, published at [www.indooroopillyshopping.com.au](http://www.indooroopillyshopping.com.au)
  - g. behave in a way that is otherwise inappropriate.
- 32. If relevant, incomplete, indecipherable or illegible claims will be deemed invalid.
- 33. If there is a dispute as to the identity of the participant, the Promoter reserves the right to determine the identity of the participant.
- 34. Participants consent to the Promoter using the participant's name, likeness, image and/or voice in the event they are a successful claimant (including photograph, film and/or recording of the same) in any media without remuneration for the purpose of promoting this Offer (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter or the Promoter's retailer(s).
- 35. The Promoter reserves the right, at any time, to verify the validity of claims (including contacting participating retailers) and participants (including a participant's identity, age and place of residence) and to disqualify any participant who submits a claim that is not in accordance with these Terms and

Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

36. If this Offer is interfered with or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right to the fullest extent permitted by law to (a) disqualify a participant engaging in unauthorised intervention or fraud; or (b) to modify, suspend, terminate or cancel the Offer, as appropriate and if applicable, subject to any written directions from a regulatory authority.
37. If any dispute arises concerning the conduct of this Offer, the Promoter will take reasonable steps to consider your point of view, taking into account any facts or evidence you put forward, and to respond to it fairly within a reasonable time. However, the Promoter's decision is final, and no correspondence will be entered into.
38. Any cost associated with accessing the promotional website is the participant's responsibility and is dependent on the internet service provider used. The use of any automated claim software or any other mechanical or electronic means that allows a participant to automatically claim repeatedly is prohibited and will render all claims submitted by that participant invalid.
39. Your claim must be received during the Offer Period (or as otherwise specified in these Terms and Conditions) and will be deemed to be received only when received by the Promoter. If online or SMS claiming is available, you will receive a return message confirming your claim. You are responsible for your own costs associated with claiming. If you claim using multiple phone numbers/email addresses/addresses/aliases, you may be disqualified.
40. The Promoter is not responsible for any tax implications arising from you claiming a gift. You should seek independent financial advice. If for GST purposes this Offer results in any supply being made for non-monetary consideration, you must follow the Australian Taxation Office's stated view that where the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values.
41. Nothing in these Terms and Conditions limit, exclude or modify or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act 2010 (Cth), as well as any other implied warranties under similar consumer protection laws in the State and Territories of Australia ("Non-Excludable Guarantees").
42. The Promoter (including their respective officers, employees and agents) exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Offer, including without limitation:
  - any technical difficulties or equipment malfunction;
  - a. any theft, unauthorised access or third party interference;
  - b. any claim or correspondence that is late, lost, altered, damaged or misdirected due to any reason beyond the reasonable control of the Promoter;
  - c. any variation in the gift value to that stated in these Terms and Conditions;
  - d. any tax liability incurred by a participant; or
  - e. use of the gift, except for any liability which under statute, including under the Non-Excludable Guarantees, cannot be excluded (in which case that liability is limited to the greatest extent allowed by law).
43. This Offer is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Instagram or Facebook. You provide your information to the Promoter and not to any social media platform. You completely release any relevant social media platforms from any and all liability.

## PRIVACY

44. In order to conduct this Offer, the Promoter needs to collect personal information about each participant and may for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, gift suppliers and, if required, to Australian regulatory authorities. Participation in the Offer is conditional on providing this information.
45. By participating, you consent to the Promoter using this information for promotional, marketing, publicity and research purposes, including telephoning the participant or sending email or SMS messages provided that where required by the *Spam Act 2003* (Cth), the Promoter includes a functional unsubscribe facility in each direct marketing communication it sends you that you may use

to opt-out of any further such communications and provided that the functional unsubscribe facility complies with the *Spam Regulations 2021* (Cth). You also consent to receive email or SMS messages from the Promoter without any functional unsubscribe facility if they relate primarily to the conduct of this Offer. The Promoter may use your personal information for such other purposes as set out in the Dexus Group Privacy Policy, which is available at <http://www.dexus.com/who-we-are/privacy-policy>. Unless otherwise indicated by the Promoter, the Promoter may disclose personal information to entities outside of Australia, including in the United States, Europe and the Asia-Pacific region.

The Dexus Group Privacy Policy also contains information about how participants may access, update or correct their personal information and how Australian participants may complain about a breach of the Australian Privacy Principles and how those complaints will be dealt with.