

INDOOROOPILLY SHOPPING CENTRE / FAMILY PORTRAITS

Event Conditions

ORGANISER

1. These Event Conditions apply to the Family Portraits (“Event”) where customers capture a special family moment for Mother’s Day with a professional photographer, provided by Indooroopilly Shopping Centre, ABN 13 001 595 955 of 322 Moggill Rd, Indooroopilly QLD 4068 (“Organiser”) in conjunction with Jonas C. Photography, ABN 79 282 856 769 (“Photographer”).
2. Entry and participation in the Event is subject to these Event Conditions.

ELIGIBILITY

3. This Event is for individuals of all ages who book and/or purchase a ticket to the Event. The individual making the booking must be over 18 years old.

EVENT PERIOD AND LOCATION

4. The Event will be conducted in the tenancy between Palm Bee and Myer on Level 2 at Indooroopilly Shopping Centre (“Event Location”).
5. Event sessions will run on the following dates and times:

Date	Time (AEST)
Friday, 24 April 2026	9am – 5pm
Sunday, 26 April 2026	9am – 5pm
Friday, 1 May 2026	9am – 5pm
Saturday, 2 May 2026	9am – 5pm
Sunday, 3 May 2026	9am – 5pm
Friday, 8 May 2026	9am – 5pm
Saturday, 9 May 2026	9am – 5pm
Sunday, 10 May 2026	9am – 5pm

BOOKING

6. You must be aged 18 or over to book for the Event.
7. Bookings for up to groups of 8 and payment may be made online at <https://events.humanitix.com/indro-family-portraits> ("Booking Website") while tickets last. All bookings are subject to availability. Your booking only takes effect when you receive email confirmation of your booking.
8. Tickets are available at \$15 (inclusive of GST) + Humanitix booking fee per family. Payment must be made in full at the time of making the booking.
9. There is a maximum of 43 places available for each session.
10. Online bookings are subject to additional terms and conditions reasonably imposed by the booking provider Humanitix Limited, ABN 32 618 780 439, including those available at https://static.humanitix.com/pdfs/attendee_terms.pdf
11. Please contact us at marketing.indooroopilly@dexus.com for any queries regarding your booking for the Event.

TICKET INCLUSIONS

12. Each ticket to the Event includes the following:
 - a. 1 x 10-minute professional candid photo shoot with local photographer Jonas C. Photography at Indooroopilly Shopping Centre
 - b. 1 x digital black & white copy of the family's favourite photo from the shoot. Additional photos are available for purchase through Jonas C Photography.

TRANSFERS, CANCELLATION AND REFUNDS

13. If you wish to change the time/day of your Event session, you must:
 - a. Follow the refund steps below and rebook another available session, or
 - b. Contact the host via marketing.indooroopilly@dexus.com at least 24hours before your session time. We will endeavour to reschedule your booking to an alternative session, subject to availability.
14. If you can no longer attend your session and wish to cancel your booking, you must:
 - a. Open the order confirmation you received after booking.
 - b. Click the "Manage Order" button.
 - c. Once on the order management page, navigate to the "Refunds" tab.
 - d. Select the tickets you wish to cancel/refund.

Or, alternatively:

- a. Head to the Family Portraits Humanitix event page at <https://events.humanitix.com/indro-family-portraits>
 - b. Click contact host and select "I want to request a refund" enquiry and fill in the order details
 - c. Attendees receive a confirmation email with a link to access the refund portal.
15. If you provide us with at least 24 hours notice of cancellation prior to the Event date, you will be entitled to a refund of the full amount paid for your booking minus booking fees. For avoidance of doubt, any cancellation applies to the entire Event. You will not be entitled to cancel and receive a refund for a portion or part of the Event unless agreed otherwise. For the avoidance of doubt, to the extent permitted by law, if you provide less than 24 hours notice of cancellation prior to the Event date, you will not be entitled to any refund.

RULES OF ENTRY

16. You must arrive at the Event Location 5 minutes before your session time and show your booking confirmation email to Event staff upon arrival.
17. At the photographer's discretion, late arrivals may result in the photo session being voided.
18. You, and individuals attending under your booking (including children and companions), must:
 - a. comply with all reasonable instructions provided by Event staff and authorised personnel associated with the Event including authorised personnel of the Organiser and Photographer;
 - b. No food or drinks are allowed in the photography studio space.
19. All participants under the age of 18 must be supervised and accompanied by a parent/guardian at all times.
20. You, and any individuals attending under your booking (including children and companions) must not:
 - a. engage in any conduct that may jeopardise the proper conduct of the Event or the health and safety of staff or participants;
 - b. engage in any conduct that may result in physical damage at the Event Location;
 - c. act in a disruptive, annoying, threatening, abusive or harassing manner, or any other manner that is otherwise inappropriate;
 - d. do anything that may diminish the good name or reputation of the Organiser or Photographer or any of their respective related entities or of the agencies or companies associated with this Event; or
 - e. breach any laws.
21. If you or any individuals attending under your booking (including children and companions) act in the above manner or otherwise materially breach these Event Conditions, you and those individuals may be refused entry or asked to leave the Event Location and be restricted from participating in the Event, in the Organiser's (or its authorised personnel's) reasonable discretion.

COLLECTION AND USE OF PERSONAL INFORMATION

22. In order to manage your booking, communicate with you and conduct this Event, the Organiser and Photographer may collect personal information about each participant specified in a booking (including through Humanitix Limited) and may, for this purpose, disclose such information to third parties, including the Organiser's and Photographer's contractors and agents for the purpose of conducting the Event. Participation in the Event is conditional on providing this personal information. If you have opted in to receive promotional material from the Organiser or third parties associated with the Event, the Organiser or third party/ies (as relevant) may send you news about upcoming events, activities and promotions.
23. The Organiser may use your personal information for such other purposes as set out in the Dexus Group Privacy Policy, which is available at www.dexus.com/who-we-are/privacy-policy. The Dexus Group Privacy Policy also contains information about how participants may access, update or correct their personal information and how participants may make a complaint about how the Organiser handles your personal information and how those complaints will be dealt with.

24. If your personal information is collected by Photographer, it will be handled, disclosed and otherwise used in accordance with its/their respective privacy policy available at <https://jonaschnng.com/privacy-policy/>
25. You agree that, by attending the Event:
 - a. you and any individuals attending under your booking (including any children and companions) may be photographed and/or filmed by the Organiser's and Photographer's authorised personnel;
 - b. the images and/or film may be used for future promotional and marketing purposes by the Organiser and Photographer with no remuneration; and
 - c. you must not photograph or film other participants at the Event without first obtaining their express consent.

GENERAL

26. By making a booking and/or attending the Event, you accept these Event Conditions, forming an agreement between you and the Organiser (each, a "Party"). If you are making a booking for any minors (being participants under the age of 18), you accept these Event Conditions both on your own behalf and on behalf of the minor/s, as applicable.
27. The Photographer is a third party which is separate from the Organiser. The Organiser is not responsible for the conduct of the Photographer or any other third parties that are otherwise associated with the Event.

CHANGES TO THE EVENT

28. The Organiser may make changes to Event (that do not substantially vary the event).
29. The Organiser may reschedule or delay the Event if it determines it is reasonably necessary to do so upon written notice to you.
30. If the Event is interfered with or is not capable of being conducted as reasonably anticipated due to events or reasons beyond the reasonable control of the Organiser (for example, due to security or operational reasons, weather conditions, government directives, a pandemic, public health orders and the like), the Organiser may terminate, suspend or cancel the Event in its reasonable discretion, and if practicable, provide you with reasonable notice, in which event, you will not be entitled to a refund of any amount paid for tickets to the Event (if applicable). If the Event is terminated, suspended or cancelled for any other reason by the Organiser, we will refund you the amount paid for the tickets (if applicable) that could not be fulfilled.

LIABILITY

31. You may have consumer rights under statute including under the Australian Consumer Law ("ACL") in the *Competition and Consumer Act 2010* (Cth), which may be applicable to the supply of goods or services by us in relation to this Event and cannot be excluded or restricted. Nothing in these Event Conditions excludes or restricts those rights. See www.accc.gov.au for more information about those rights.
32. To the extent permitted by law, if the Organiser's or Photographer's supply of goods or services in connection with the Event or under these Event Conditions is within the meaning prescribed under the ACL, then the Organiser's or Photographer's liability for any failure to comply with a statutory guarantee, condition or warranty that cannot be excluded under statute is limited to (at the Organiser's or Photographer's choice:
 - a. in the case of services; the cost of supplying the services again or payment of the cost of having the services supplied again; and

- b. in the case of goods; the cost of replacing the goods, supplying equivalent goods or having the goods repaired, or payment of the cost of replacing the goods, supplying equivalent goods or having the goods repaired.
33. Subject to paragraphs 40 and 41, neither Party will be liable to the other for consequential, indirect, special, incidental, exemplary or economic damage or loss (including loss of use, loss of revenue, loss of profit, business interruption, costs of procurement of substitution of goods, technology or services or loss of information) arising from a breach of these Event Conditions (including any claim in negligence, equity or otherwise).
34. To the fullest extent permitted by law, each Party's total liability to the other Party for any loss, liability or damage suffered by that other Party in connection with the Event or these Event Conditions (including under statute, in contract, negligence, or otherwise) is limited to \$1,000, and will be reduced by the extent (if any) to which the other Party causes or contributes to that loss, liability or damage.
35. All references to the Organiser and Photographer in paragraphs 40 – 44 inclusive are references to the Organiser and Photographer respectively, and to their respective 'related entities', where relevant, as defined under the *Corporations Act 2001* (Cth).

INTELLECTUAL PROPERTY

The Organiser is the copyright owner of the material on the Booking Website or is licensed by the copyright owner to use such material on the Booking Website. All trademarks, brands, names and other intellectual property appearing on the Booking Website are the property of their respective owners.

36. You are not granted any rights, title or interest in the material on the Booking Website. You must not adapt, reproduce, publish, distribute or transmit any of the material on the Booking Website without the express written consent of the Organiser and any other relevant intellectual property rights owners (as applicable).

MISCELLANEOUS

37. In these Event Conditions, "including" is not a word of limitation.
38. The Organiser may assign, novate or otherwise deal with any of its rights or obligations under these Event Conditions without obtaining your consent, if to do so will be unlikely to cause any material detriment to you.
39. If any provision of these Event Conditions is unlawful or unenforceable, the remaining provisions will continue in full force and effect.
40. These Event Conditions are governed by the laws of Queensland, Australia and the parties irrevocably submit to the jurisdiction of the courts having jurisdiction in Queensland, Australia.